Right to Refuse Dangerous Work

- Employees may refuse to work or do particular work if they believe, on reasonable grounds, that the work constitutes a danger to their safety.
- If the employer asks another employee to do that work, they must inform them in writing that someone has refused to do it and their reasons for refusal.
- The employee may be reassigned during investigation.
- If you are considering a work refusal, contact an MTS Staff Officer. PHONE: (204) 888-7961 TOLL FREE: 1-800-262-8803

The Cost of Violence

For the Victim

- Feelings of fear, stress, embarrassment, frustration and loss of power
- Missing work or guitting
- Personal, financial and economic impacts if they leave the job

For the Workplace

- Low morale
- Toxic work environment
- · Absenteeism and employee turnover
- · WSH Investigations and financial liabilities
- · Damage to the workplace identity

Who Investigates?

Non-Serious

Incident with

Medical Treatment

ea. concussion

requiring medical

treatment, but no

loss of consciousness

OR

Accident or

Dangerous

Occurrence with

Potential for

Serious Incident

(near miss)

eg. baseball bat

swung at head

but missed

WSH Reg 2.9(1)(b)

Serious Incident

death, injury resulting from electrical contact, fracture, amputation, electrocution, loss of sight, unconciousness, poisoning, third degree burns, asphyxiation, laceration requiring medical treatment, collapse or structural failing of a building. etc. (WSH Reg 2.6)

Serious incidents MUST be reported to the Workplace Safety and Health Branch (WSH Reg 2.7(1) and 2.8)

Type of Violent Incident

Winnipeg: 204-957-SAFE (7233) or Toll-free: 1-855-957-SAFE (7233)

First - Workplace Safety Officers (at their discretion)

Second - Co-Chairs of the Workplace Safety and Health Committee (or their designates)

*No-one should access the site until the WSH Officers release it. WSH Reg 2.9(2)

Co-Chairs of the Workplace Safety and Health Committee (or their designates)

OR **Employer Rep and**

Workplace Rep

Policy

Principal OR Employer Rep

Non-Serious

and no Medical

Treatment Required

eq. slap, scratch,

bruise, bump, bite,

pinch, kick, hit by

object, or threats to

injure

*Check your Division's

REPORTING VIOLENT INCIDENTS **IN SCHOOLS**

Report violence to your principal or supervisor. To learn more go to mbteach.org





Investigator(s)

Manitoba Legislation: Violence

In Manitoba Workplace Safety and Health legislation, **violence** is defined as:

- a. the attempted or actual exercise of physical force against a person; and
- b. any threatening statement or behaviour that gives a person reasonable cause to believe that physical force will be used against the person.

Employees' Right to Know

Each employee has the right to know their Division's policy on violence reporting. The policy must be shared with employees, as should the form used to report violent incidents.

Employers' Duty to Inform

Each employee must be informed about the nature and extent of the risk of violence in the workplace. The employer must provide the minimum amount of information required to keep employees safe.

The Importance of Reporting

In Manitoba, Workplace Safety and Health is built on an internal responsibility system. This means that everyone has a role in the prevention of workplace violence.

Consider:

- If it happens to you, it can happen to others. You have an obligation to protect your colleagues present and future—from violence.
- If a student is repeatedly violent, they may not be getting the supports they need.
- Allowing violent behaviours in school sends a negative message about the acceptability of violence in society.
- It is expected under the law that all violent incidents are reported, regardless of age or ability of the aggressor.

Why Don't Teachers Report Violence?

There are many reasons that teachers do not report violence to their supervisors, including:

- Lack of awareness of legislation or divisional policy
- Lack of training or knowledge
- Lack of response when reports are filed
- Subtle or overt pressure to suppress reports
- Belief that violence is 'part of the job'. IT IS NOT.

What to Expect When Violence is Reported

When an employee submits a Violent Incident Report, it triggers an investigation into the incident. The severity of the injury to the employee determines who investigates the incident. (See back panel for examples).

Regardless of who investigates, the following basic procedures should be followed:

- 1. Gather information (name of victim, assailant, and all witnesses).
- 2. Inspect the scene (take photos, measurements, or sketch key elements of the scene).
- 3. Ask for written statements and/or conduct interviews (victim and witnesses)
- 4. Determine direct and indirect causes (ex. lack of training or knowledge; triggers; situational factors).
- 5. Report results back to the employee, as well as control measures that will be put in place.

Control Measures

Control measures are <u>all</u> measures, existing and new, that the employer will implement to eliminate or control further violence to the employee. These must be communicated to the employee after the investigation.

Examples:

- Training (WEVAS, NVCI, etc)
- Protective clothing or equipment
- Different room arrangement
- Update Behaviour Plan (consult specialists such as OTs, psychologists, etc)
- Establish proactive and reactive measures (including when and how to remove a student)